A. HARRIETTE BUGEL, M.Div, LCSW, LISW-CP

3505 Vail Ave SE Unit C Albuquerque, NM 87106 September 2019

cell 828 - 712 - 8278 or truecolorcounseling@gmail.com

HIGHLIGHT OF QUALIFICATIONS

Professional advocate for quality, equitable wholistic mental health care service

Strategist for adults in the process of making health-full life choices

Manager of creative and effective customer service to diverse client population

PROFESSIONAL EXPERIENCE

*Therapeutic Counseling and Resource Specialist*

Outpatient Therapist: Private for-profit practice settings; Facilitate individual adults

person centered directed interventions using multiple therapeutic models grounded in CBT

to foster satisfactory resolution of social, spiritual and emotional factors that relate to their physical and/or mental health and/or dual diagnosis concerns for a broad client base; billing Medicare and Medicaid and private insurance.

Forensic Social Worker: Alternative Sentencing and Mitigation for private non profit

 criminal indigent defense law firm providing discharge planning, mediation, case

 management, expert witness, death penalty mitigation, and restorative justice

with a focus on mental health issues (MR/MI/SA) for inmates and their families

Medical Social Worker and Clinical Case Manager: Hospital, Hospice, Home Health

Care, Urban Family Health Clinic settings for the purpose of Comprehensive Clinical

Assessment, Case Management and advocacy for clients to reach their stated health

care goals and increase the quality of overall health

Clinical Supervisor, NC Certified: PLCSW, LCSW-A, MSW and BSW interns

Clinical Assessor: conduct in-depth psycho-social and detailed financial evaluations, provide wholistic professional clinical consultation based on evaluation findings for agency and the court system

Resource referral and client liaison: Identify and integrate primary care services with

 specialized services on behalf of the clients and the community and in keeping with

 individual, person - centered treatment goals

Documentation: maintain accurate contemporaneous case records in accordance with HIPPA, Medicaid, Medicare, employer and professional social work practice standards established by NASW

*Teaching and Education*

Course Instructor in: Anger Management; Compassionate Communication (NVC); Certified facilitator of

“Daring Greatly” and “Rising Strong”; HIV/AIDS 101, Adult Literacy and GED

Designer: Curriculums based learning opportunities for HIV/AIDS 101, Adult

 Literacy, Anger Management, Human Sexuality, Cultural and Religious diversity,

 Grief and Bereavement,

Lecturer: College and University level, Junior and Senior high school level, public interest

 and private professional groups, conferences workshops

Technical Writer: develop policy and procedural manual for outpatient mental health; craft brochures, resource guides, mobile and permanent displays, multi-faceted workshops and in-services,

 constructed and research materials; newspaper copy; web site content

Student: participate in Continuing Education seminars and workshops as dictated by

 Georgia, South Carolina and North Carolina LCSW licenser, NASW, and employer

Trainer: Hospice and health education volunteers

*Management and Administration*

Owner of Private Practice and of a for profit behavioral health clinic: program development;

staff recruitment and retention; chief operating officer and chief financial officer; facility maintenance; chief compliance officer;

Clinical Director of private for-profit behavioral health practice; supervision of staff;

chart audit for compliance for OSHA and JACO; new hire trainer, facilitate management meetings

Supervision and training of catering staff and site volunteer

Network: fostered and maintained cooperative working relationships with community,

 professional organizations, affiliated boards, providers, neighborhood special interest groups

Financial: planned, implemented and maintained agency budgets, QA, billing for hospice and home health care, job counseling and budgeting

Facilitator: coordinated regularly scheduled staff, student and volunteer meetings

Fund-raising: generated funding sources, initiated and participated in public relations

 endeavors for agencies served to maintain and obtain new clients

FORMAL EDUCATION

*Master in Social Work*

Clark Atlanta University School of Social Work, Atlanta, GA May 1997

Georgia License No. CSW003315

North Carolina License No. C004828

South Carolina License No. SW 9760

New Mexico License No. C-10764

*Master of Divinity*

Southern Baptist Theological Seminary, Louisville, KY May 1988

Ordination as Minister July 10, 1988

Bachelors of Music and Minor in Theater

Lambuth College, Jackson, TN May 1984

CEUs maintained on a bi-annual schedule as required by each state’s clinical licensure board.

EMPLOYMENT HISTORY

*Clinical /Medical Social Worker*

 9/16 – 9/19 NC Brookhaven Behavioral Health

Outpatient Therapist, Clinical Supervisor for LCSW-A

11/12 - 9/16 Skyland Behavioral Health Associates, PA

 Principle Owner, President Secretary 11/13 – 9/16

 Outpatient Therapist, Clinical Supervisor for LCSW-A

 7/10 -11/12 Independent Contractor at Hope Advancement, Inc. Asheville, NC

 Outpatient Therapist, Clinical Supervisor for LCSW-A

 Spring 2010 Census Bureau – clerk, filing, part time 3rd shift

5/06 - True Color Counseling, PLLC

 Private Practice, Pro bono for Give An Hour

 www.truecolorcounseling.com

 2/06 - 5/06 Four Seasons Hospice Palliative Care, Hendersonville, NC

 6/05 - 01/06 VITAS Innovative Hospice Care, Inpatient Uni, Atlanta, GA

*Owner, Executive Chef*

 04/08 - True Color Cooking a Division of True Color Services, LLC

 Chef for Hire, Catering www.truecolorcooking.com

*Forensic Social Worker*

 1/03 – 2/05 Fulton County Conflict Defender Inc. Atlanta, GA

*Clinical/Medical Social Worker/Case Manager*

 8/01 – 1/03 Dept. of Medical Management, Dekalb Medical Center, Decatur, GA

*Medical Social Worker, Case Manager, Chaplain, Bereavement Coordinator*

 5/99 - 8/01 United Hospice and Home Care, Atlanta Office

 2/98 - 5/99 Georgia Baptist Home Health and Hospice Care, Atlanta, GA

*Medical Social Worker/Case Manager*

 9/97 - 2/98 West End Medical Centers, Inc. Atlanta GA

*Assistant Retail Manager and Green House Technician*

 3/94-1/96 Corporate Landscape Services Atlanta, GA

*Teller/Customer Service*

 1/94-3/95 BOND Federal Community Credit Union Atlanta, GA

*Exceptions and Returns Technician*

 *’92 – 1/94* NC State Employees Credit Union, Raleigh, NC

*Literacy Instructor*

 9/92-5/93 Wake County Technical Institute Raleigh, NC

*Supervisor in Charge*

 9/92-12/92 AIDS Service Agency: Hustead House Raleigh, NC

*Director of Community Education*

 1/91-9/92 AIDS Service Agency Raleigh, NC

*National AIDS Hotline* Information SpecialistRaleigh, NC

*Chaplain*  NCSU Baptist Campus Ministry*,* Raleigh NC

*Associate Minister* Binkley Memorial Baptist Church, Chapel Hill, NC

*Chaplin Intern*  UNC Chapel Hill, NC

Additional Employment: Professional organizer and House Keeper; Landscape and Green House

Technician; Water Garden design and installation; Seamstress; Personal Caregiver and

Companion; Dance instructor; pet sitter.

CERTIFICATION AND ORGANIZATION AFFILIATIONS

Certified Financial Social Worker, obtained in September 2012

Certified Daring Way Facilitator, obtained in 2014

Certified Clinical Supervisor in NC, obtained in 201

National Association of Social Workers, 1996 - present

Phi Alpha Honor Society for Social Workers, 1997-present

American Personal and Private Chef Association, 2008 -present

American Culinary Federation, 2008 - present

Phi Mu Fraternity for Women, 1982 - present

National Association of Sentencing Advocates, 2003 - 2006

National Organization of Forensic Social Workers, 2005

Chattahoochee Country Dancers Board – Treasurer, 2000 - 2005