A. HARRIETTE BUGEL, M.Div., LCSW, LISW-CP

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cell 828 - 712 - 8278 or Harriette@ncbrookhaven.com

HIGHLIGHT OF QUALIFICATIONS

Professional advocate for quality, equitable wholistic mental health care service

Strategist/Coach for persons or groups in the process of making health-full life choices

Manager of creative and effective customer service to diverse client population

PROFESSIONAL EXPERIENCE

Therapeutic Counseling and Resource Specialist

Outpatient Therapist: Private and agency for profit practice setting providing individual, family or group person centered intervention for broad client base primarily with mental health, co-morbidity and dual diagnosis, billing Medicare and Medicaid and private insurance.

Forensic Social Worker: Alternative Sentencing and Mitigation for private non profit

 criminal indigent defense law firm providing discharge planning, mediation, case

 management, expert witness, and restorative justice with a focus on mental health

 issues (MR/MI/SA) for inmates and their families

Medical Social Worker and Clinical Case Manager: Hospital, Hospice, Home Health

 Care, Urban Health Clinic, and Medical Center settings for the purpose of assessment,

 advocacy for clients and their families to reach their stated health care goals and increase

 the quality of their overall individual and family health care

Counselor/Mediator: individual, family and group work using multiple therapeutic models

 to foster satisfactory resolution of social, spiritual and emotional factors that relate to their physical and/or mental health concerns

Assessor: conduct in-depth psycho-social and detailed financial evaluations, provide wholistic professional clinical consultation based on evaluation findings for agency and the court system

Resource referral and client liaison: Identify and integrate primary care services with

 specialized services on behalf of the clients and the community and in keeping with

 individualize treatment goals and wishes

Documentation: maintain accurate contemporaneous case records in accordance with HIPPA, Medicaid, Medicare, employer and professional social work practice standards established by NASW

Teaching and Education

Course Instructor: Anger Management, Asthma, HIV/AIDS, Adult Literacy GED

Designer: Curriculums based learning opportunities for HIV/AIDS 101, Adult

 Literacy, Anger Management, Human Sexuality, Cultural and Religious diversity,

 Grief and Bereavement

Lecturer: College and University level, Junior and Senior high school level, public interest

 and private professional groups, conferences workshops

Technical Writer: develop policy and procedural manual for outpatient mental health; craft brochures, resource guides, mobile and permanent displays, multi-faceted workshops and in-services,

 constructed and research materials; newspaper copy; web site content

Student: participate in Continuing Education seminars and workshops as dictated by

 Georgia, South Carolina and North Carolina LCSW licenser, NASW, and employer

Supervisor/ Trainer: PLCSW, MSW and BSW interns, Hospice and health education volunteers

Management and Administration

Clinical Director behavioral health: supervision, chart audit for compliance, new hire trainer, facilitate staff and management meetings,

Supervision and training of catering staff and site volunteer

Network: fostered and maintained cooperative working relationships with community

 professional organizations, affiliated boards, providers, neighborhood special interest groups

Financial: planned, implemented and maintained agency budgets, QA, billing for hospice and home health care, job counseling and budgeting

Facilitator: coordinated regularly scheduled staff, student and volunteer meetings

Fund-raising: generated funding sources, initiated and participated in public relations

 endeavors for agencies served

EDUCATION EXPERIENCE

Master in Social Work

Clark Atlanta University School of Social Work, Atlanta, GA May 1997

Georgia License No. CSW003315

North Carolina License No. C004828

South Carolina N0. 9760

Master of Divinity

Southern Baptist Theological Seminary, Louisville, KY May 1988

Ordination as Minister July 10, 1988

Bachelors of Music / Minor in Theater

Lambuth College, Jackson, TN May 1984

Continuing Education Participation per licensure renewal - 40 hrs every two years

Certification as Financial Social Worker via Center for Financial Social Work Sept 2012

Certified Daring Way Facilitator, 2014

EMPLOYMENT EXPERIENCE

*Clinical /Medical Social Worker*

 9/16 – present NC Brookhaven Behavioral Health - therapist

 11/12 - 9/16 Skyland Behavioral Health Associates, PA

 Principle Owner, President Secretary 11/13, ongoing

 7/10 -11/12 Independent Contractor at Hope Advancement, Inc. Asheville, NC

 5/06 - present Private Practice - True Color Counseling, PLLC

 2/06 - 5/06 Four Seasons Hospice Palliative Care, Hendersonville, NC

 6/05 - 01/06 VITAS Innovative Hospice Care, Inpatient Uni, Atlanta, GA

*Owner, Executive Chef*, *Chef for Hire*

 04/08 - present True Color Cooking a Division of True Color Services LLC

*Forensic Social Worker*

 1/03 – 2/05 Fulton County Conflict Defender Inc. Atlanta, GA

*Clinical/Medical Social Worker*

 8/01 – 1/03 Dept. of Medical Management, Dekalb Medical Center, Decatur, GA

*Medical Social Worker, Chaplain, Bereavement Coordinator*

 5/99 - 8/01 United Hospice and Home Care, Atlanta Office

 2/98 - 5/99 Georgia Baptist Home Health and Hospice Care, Atlanta, GA!

*Medical Social Worker/Case Manager*

 9/97 - 2/98 West End Medical Centers, Inc. Atlanta GA

*Assistant Retail Manager and Green House Technician*

 3/94-1/96 Corporate Landscape Services Atlanta, GA

*Teller/Customer Service*

 1/94-3/95 BOND Federal Community Credit Union Atlanta, GA

*Exceptions and Returns Technician*

 *’92 – 1/94*NC State Employees Credit Union, Raleigh, NC

*Literacy Instructor*

 9/92-5/93 Wake County Technical Institute Raleigh, NC

*Supervisor in Charge, 24/7 Care Giver*

 9/92-12/92 AIDS Service Agency: Hustead House Raleigh, NC

*Director of Community Education*

 1/91-9/92 AIDS Service Agency Raleigh, NC

*National AIDS Hotline – Information Specialist*

 Raleigh, NC

*Chaplain – Interim Staff – NCSU Baptist Campus Ministry*

 8/90 – Raleigh NC

*Associate Minister* –

 Summer ‘90 Binkley Memorial Baptist Church, Chapel Hill, NC

*Chaplin Intern in Residence*

 8/89 – 8/90UNC Chapel Hill, NC

Additional Employment: Professional organizer and House Keeper, Landscape and Green House

Technician, Water Garden design and installation, Seamstress, 24/7 Personal Caregiver and

companion, Dance instructor, pet sitter.

ORGANIZATION AFFILIATIONS

American Personal and Private Chef Association, 2008 -present

American Culinary Federation, 2008 - present

National Association of Sentencing Advocates, 2003 - 2006

National Organization of Forensic Social Workers, 2005

Phi Mu Fraternity for Women, 1982 - present

National Association of Social Workers, 1996 - present

Phi Alpha Honor Society for Social Workers, 1997-present

Peachtree Hospice Foundation Board, 2004,2005

Chattahoochee Country Dancers Board – Treasurer, 2000 - 2005